

## Stay and Play, Children's Centre, Kilton, Worksop

All responses, comments and quotes are given in red type.

<b>1. What age are you?</b>					
0-15	16-24	25-34 <b>3</b>	35-44 <b>2</b>	45-54	
55-64	65-74	75-84	85+	Prefer not to say	
<b>2. What is your sex / gender?</b>					
Male	Female <b>5</b>	Non-Binary	Prefer not to say		
<b>3. Have you gone through any part of a process, to bring your physical sex appearance, and/or your gender role, more in line with your gender identity?</b>					
Yes	No <b>5</b>	Prefer not to say			
<b>3a. Have you had thoughts about going through a process to bring your physical sex appearance, and/or your gender role, more in line with your gender identity?</b>					
Yes	No <b>5</b>	Prefer not to say			
<b>4. Which of the following options best describes your sexual orientation?</b>					
Heterosexual/ Straight <b>5</b>	Gay	Lesbian	Bisexual	Other	Prefer not to say
<b>5. What is your ethnic group? Please circle.</b>					
White White British <b>5</b> White Irish Other White	Mixed White and Black Caribbean White and Black African White and Asian Other Mixed	Asian or Asian British Indian Pakistani Bangladeshi Other Asian	Black or Black British Caribbean African Other Black	Chinese or Other Ethnic Group Chinese Other Ethnic Group	
<b>6. What is your religion?</b>					



No religion <b>2</b>	Atheist	Buddhist	Christian/ Including Roman Catholic <b>2</b>	Hindu
Jewish	Muslim	Sikh	Other ( <i>please specify</i> )	Prefer not to say <b>1</b>
<b>7. Do you consider yourself to have a physical disability?</b>				
Yes		No <b>5</b>		Prefer not to say
<b>7a. If 'Yes' to question 7, does your disability affect your ability to access services? If so, please tell us briefly how</b>				
Yes ( <i>please describe</i> )				No
<b>8. Do you, or do you consider yourself to have a mental health condition?</b>				
Yes		No <b>5</b>		Prefer not to say
<b>8a. If 'Yes' to question 8, does your disability affect your ability to access services? If so, please tell us briefly how</b>				
Yes ( <i>please describe</i> )				No
<b>9. Are you currently pregnant, or expecting a baby?</b>				
Yes		No <b>5</b>		Prefer not to say
<b>10. Please specify the number of children that you have, in the following age ranges</b>				
0-3 <b>5</b>	4-10 <b>3</b>	11-16 <b>2</b>	17-21 <b>1</b>	Over 21 <b>1</b>
				Prefer not to say
<b>11. What is your marital status?</b>				
Single	Co-habiting <b>1</b>	Married <b>4</b>	Divorced / separated	Widowed
				Prefer not to say
<b>12. Do you have caring responsibilities?</b>				
Yes <b>1</b>			No <b>4</b>	



13. Are you serving military personnel or a military veteran?		
Yes – serving military	Yes - veteran	No <b>5</b>

### Responses to question prompts

#### Carrying on with the development of closer working relationships across all of our hospitals

- The report recommended that the hospitals develop a new way to work together as networks
- This approach supports hospitals to ensure patients get equal access to services and patient care (so where there might currently be differences in, for example, the number of follow-up appointments people might have after the same operation, just because they live in a different town, there would be a change so that everyone in South Yorkshire and Bassetlaw would have the same service. This may be different for Derbyshire patients).
- ❖ Had been under Bassetlaw with son's condition for 6 months with no progress, went to Sheffield Children's hospital and they immediately did x-rays and scans and we were able to get the treatment he needed. We weren't offered any of these at Bassetlaw – they just said it was asthma and gave him injections. It wasn't until we went to Sheffield that we actually found out what the right diagnosis was.
- ❖ Hospitals are always understaffed – that seems to be the main problem
- ❖ I've had better care experiences at Sheffield and Leicester (specialist care for child's condition) than at Bassetlaw

#### Doncaster and Bassetlaw Hospital and Sheffield Children's working together more closely

- The report recommended that Doncaster and Bassetlaw hospital and Sheffield Children's should explore a more in-depth partnership. For example where one hospital is particularly good at something –such as the experience Sheffield Children's has in caring for children – they would help their partner to learn and benefit from their experience.
- Doncaster and Bassetlaw hospital and Sheffield Children's will look at how working together might make it easier to fill their job vacancies and develop how they train their staff.
- ❖ My son was treated under the burns unit at Sheffield Childrens hospital and they were absolutely amazing
- ❖ Of course I would want my child to be given the best treatment, at the best equipped centre.
- ❖ If training staff at other hospitals would take staff away from running the Sheffield hospital then that could be a problem as it may mean some services would not be available if the staff were



elsewhere. If my children aren't very well I would want to take them to the best place, and for that place not to have lost focus because their staff are all out and about training everywhere else.

- ❖ I'm happy to go to where the best services are, but it is the transport to be able to do that which is a problem. I cannot take a very sick child on public transport.
- ❖ Would other hospitals have the specialist equipment that is needed for children even if they had the trained staff?

Hospitals take forwards their own changes locally because the report has found that a South Yorkshire & Bassetlaw solution isn't always the best option

- The report explains that each Trust is also taking forward its own changes
- Examples include Rotherham building its community services for children's services or Barnsley improving its buildings so that the assessment unit for children is next to the emergency department.

❖ No Feedback

**Bassetlaw partners take forward work to consider local solutions.**

- The report states that there are no immediate, known safety issues at any sites, but that a risk of safety issues on the Bassetlaw site has previously been avoided by removing overnight stays and moving temporarily to a model where they just have an assessment unit for children. The work of the Review suggested that staffing issues remain, and that the same risk would arise again at Bassetlaw if Bassetlaw were to return to an overnight inpatient children's unit.
  - The report supports Bassetlaw CCG and Doncaster and Bassetlaw Teaching Hospital in continuing to test potential partnership working with Sheffield Children's Trust as a way to strengthen services, but suggests that it is not likely that this would be sufficient to support a reopening of overnight inpatient children's services. The report invites Bassetlaw CCG, working with the Trust, to work together to consider local options.
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- ❖ My son is autistic with a severe heart condition and in the past we have been in overnight at Bassetlaw where they were great and always worked quickly to try and help us get him home in his own bed as soon as possible. Last time (7 months ago) we had to go to Doncaster and we were effectively ignored for 7 hours before anyone came to do any observations. We were taken across by the ward ambulance, dropped off and then just left to our own devices.
  - ❖ I've got 4 kids so having to go and return from Doncaster is a really big problem for me as my other half works shifts so I don't always have a car.
  - ❖ Transport is always an issue if I have to take a child to Doncaster as I don't drive. I've been told that you cannot go or return on the Doncaster shuttle bus with a pram as there is not enough space.
  - ❖ Last time when I went to Doncaster in an emergency (blue light) I didn't have anything with me and couldn't come home to get anything as the shuttle bus had finished at 6pm. I was reliant on family and they could not immediately help. I had no purse with me so couldn't even pay for a bus or taxi.
  - ❖ When I went into Bassetlaw with my son they were brilliant and I could not fault them. Having to go to Doncaster is just an added problem when the transport is such an issue.



- ❖ If they can't recruit staff for Bassetlaw – have they asked themselves why?? There is always a solution to every problem so what have they done to find out why people don't want to take up jobs here? Is it around travel? The cost to staff of parking? Have they asked existing staff what the problems are that are associated with working at Bassetlaw hospital?

*Additional general comments:*

- ❖ *My eldest keeps having to go into Bassetlaw as he has a blood condition. They take bloods and do tests but never actually tell you what is wrong or what is going on – I feel very un-informed every time. No one ever sits you down and says “this is what we're looking for” – they just don't tell you. There's a general lack of communication*

